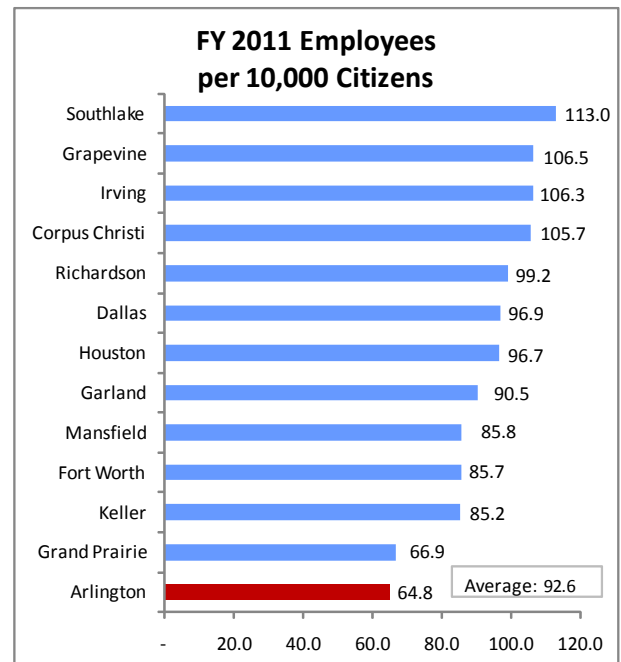


# 2011 Surveys

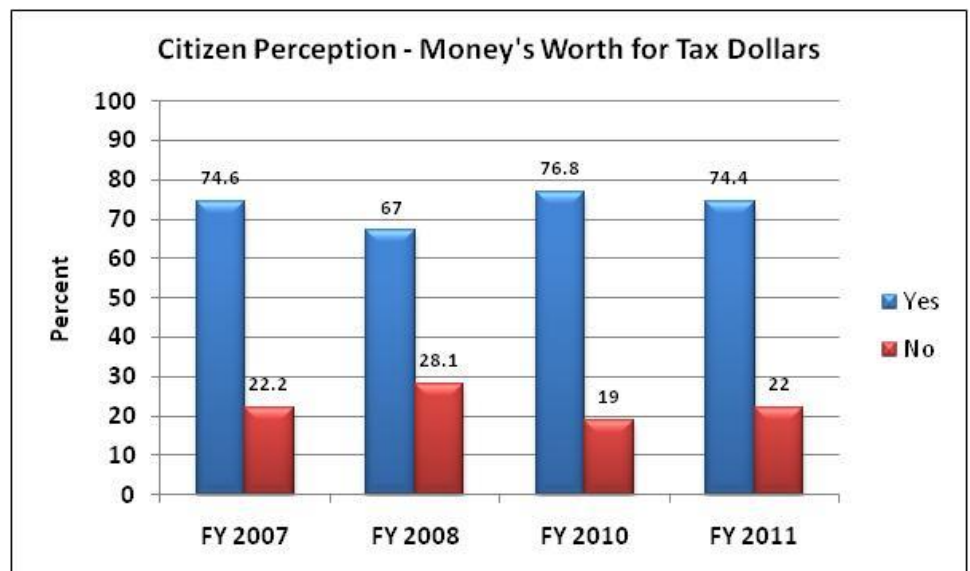
## FY 2011 Survey Results March 2011

The Survey of Texas Cities is conducted annually by the Office of Management and Budget. It compares Arlington to neighboring cities and cities throughout Texas in a variety of statistical categories. The charts below highlight Arlington's position in various categories compared to other cities.

The chart to the right illustrates the total number of employees per 10,000 citizens. Arlington has traditionally been at or near the bottom of the graph in this category, which indicates that Arlington's citizens are receiving good value for the investment they make in staff resources. Arlington's figure of 64.8 employees per 10,000 citizens is 30 percent below the survey average of 92.6.

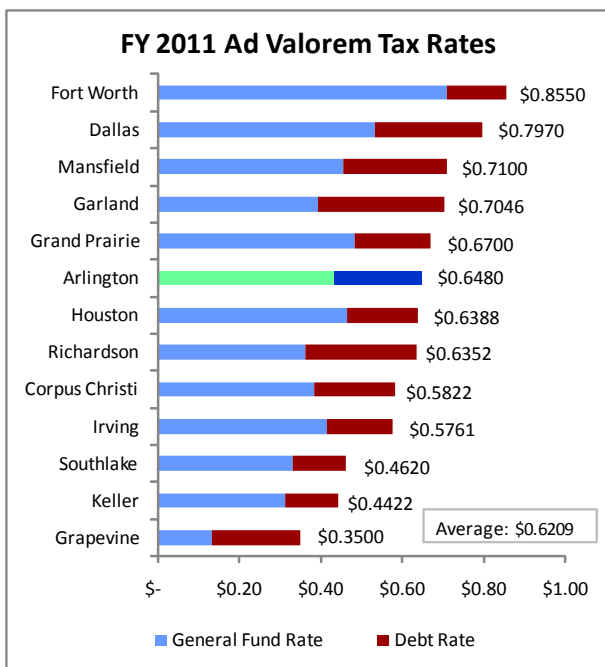
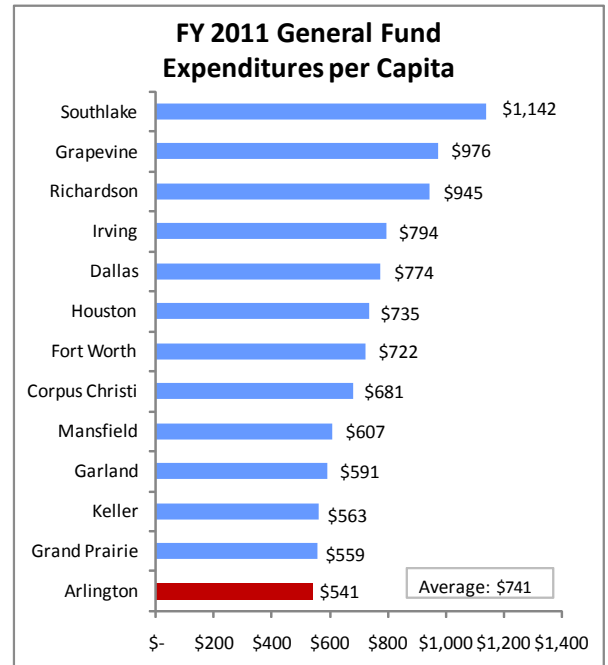


The following chart captures data from the FY 2011 citizen satisfaction survey. According to the chart below, citizens agree they are getting their money's worth for the tax dollars they spend. The data graphically provides a slight upward trend over the past several years indicating residents continue to be satisfied with the services the City of Arlington provides.



# 2011 Surveys

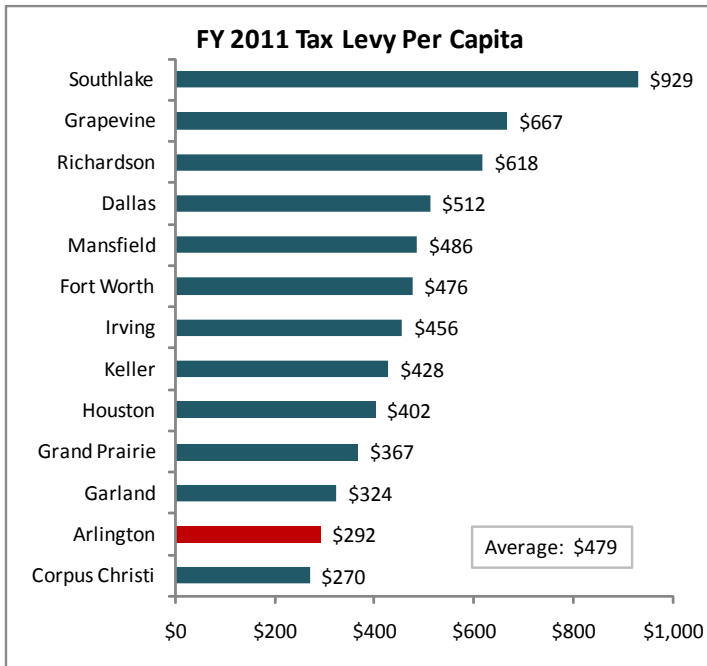
This chart shows total General Fund expenditures per capita. Again, Arlington has ranked at or near the bottom in this category in most of the annual surveys. Arlington's figure of \$541 in General Fund expenditures per capita is 27 percent below the survey average of \$741.



The chart of ad valorem tax rates shows total tax rates and the "rate splits" between operations and maintenance (General Fund) and interest and sinking (Debt Service). Arlington's total tax rate of 64.8 cents per \$100 of assessed value is 4.4 percent above the survey average of 62.09 cents.

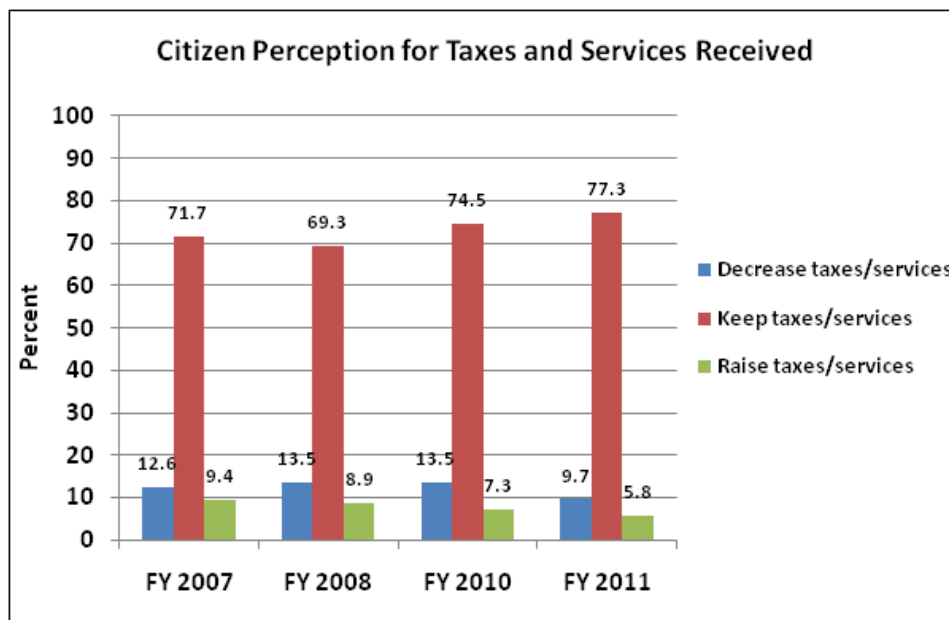


# 2011 Surveys



The tax levy per capita (calculated by dividing the total tax base by the population, then multiplying the result by the tax rate) for the cities that participated in the FY 2011 Survey is shown in the accompanying graph. Arlington's levy of \$292 per capita is 39 percent below the survey average of \$479 per capita.

According to the FY 2011 citizen satisfaction survey, the following chart indicates an upward trend in percentage of residents that want to keep taxes and services at their current level. This information is further evidence that residents expect the services they currently receive while economic conditions continue to be challenging for local government.



# 2011 Surveys

